



Clients Satisfaction Survey

To return completed by mail to nbf@ngkbf.com - Thank you!

Company	
Name	
First name	
Position	
E-mail	

Are you satisfied:	Highly satisfied	Satisfied	Partially satisfied	Not satisfied
about your interlocutors welcome and courtesy?				
about the given advices and information?				
about the lead time answer to your enquiry?				
from the quality of our products?				
about the complaints process lead time?				
with the technical advices and information?				
with the suggested solutions to your problems?				
with our quality / price ratio?				
with our delivery lead times?				
with the packaging of our products?				

Comments, suggestions:

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In Date/...../.....

Signature